

**District of Logan Lake  
Request for Proposal**

**RFP-2023-07 Information Technology Managed Services**

**Addendum #2**

**To: All Proponents**

**Date: May 11th, 2023**

**From: Pamela Gaudry**

**Subject: ADDENDUM # 2**

**This addendum forms part of the Request for Proposal for the Supply of Information Technology Managed Services and is recommended to be read, interpreted and coordinated with all other parts.**

**The following Addendum is hereby issued to amend Specifications and provide clarification in response to Proponent's inquiries for RFP Document 2023-07.**

1. Could you please help me with the previous winning vendor response documents?

**There is no previous winning vendor documentation.**

2. Do we need to provide actual resumes of the below candidates:

<b>Resource</b>	<b>Onsite Hours</b>	<b>Remote Hours</b>
Account Manager	5	10
Project Manager	15	20
IT Consultant	5	20
IT Systems Administrator	5	20

**As per Section E: RFP Particulars - Corporate Expertise we advise providing information on your team leads (Account Manager, Technical Lead etc.) and include resumes where applicable.**

3. Do we need to provide fixed monthly remote rates too?

**Yes, please provide fixed rate card information where applicable.**

4. Can you clarify what your major priorities are?

Such priorities might include, but are not limited to, the following:

- Improved Internet connectivity for the municipality
- Cybersecurity enhancements
- Security Awareness Training
- Unified Communications Plan
- Business Continuity and Disaster Recovery

5. Does “poor connectivity within the region” indicate poor ISP service or are you referencing connectivity within the district’s purview?

This references poor ISP and Internet connectivity for the municipality from 3rd parties.

**End of Addendum #2**  
**All other terms and conditions remain unchanged**